

Professional Satisfaction: The relationship between coping strategies and the perception of organizational support in intensive care units during the COVID-19 pandemic

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Abstract

The COVID-19 pandemic came to change people's lives all around the world. And has been especially challenging to the healthcare workers. To face this stressful phenomenon, healthcare workers are using coping strategies that can differentiate between everyone. At the same time, the perception of the support of the organization can influence the way that the healthcare worker sees and gets through the pandemic. Workers more committed to the organization with positive coping strategies can be predictors of better levels of job satisfaction. The present study aims to relate the job satisfaction of the nurses and doctors with the coping strategies and the perceived organization support, in the intensive care unit, in the London metropolitan area. Descriptive-Correlational study. Data collected online between March and June 2021. Surveys: Brief-COPE 28 items, Perceived Organizational Support- 8 items, and the Short-Form Employee Judgement System.

Biography

Andreia da Silva - Registered nurse, since 2013 from the Coimbra

Nursing School and specialist in intensive care from 2020. Working in the Harley Street Clinic, London. Attending 2nd year of Master's in Management and Health Economics at the University of Coimbra.